

2023

# Discover OOH Agency Day: Austin

**Unlock OOH's Potential & Value** 





### Thank You, Sponsors!











**Today for Tomorrow** 

# Industry Trends







**Connecting with audiences & communities.** 



Capitalizing on consumers' hunger for real life experiences.







**gucci** Something emblematic is about to pop up on Melrose.

Starting June 7th, a series of Gucci Pop-ups will showcase the kaleidoscopic aesthetics of the adidas x Gucci collection in an immersive setting. Discover more at the link in bio.

#adidasxGucci
@alessandro\_michele
#AlessandroMichele
@adidasoriginals

Edited · 32w

auro.ohx Just husbands things

**Showing the ROI to marketers.** 



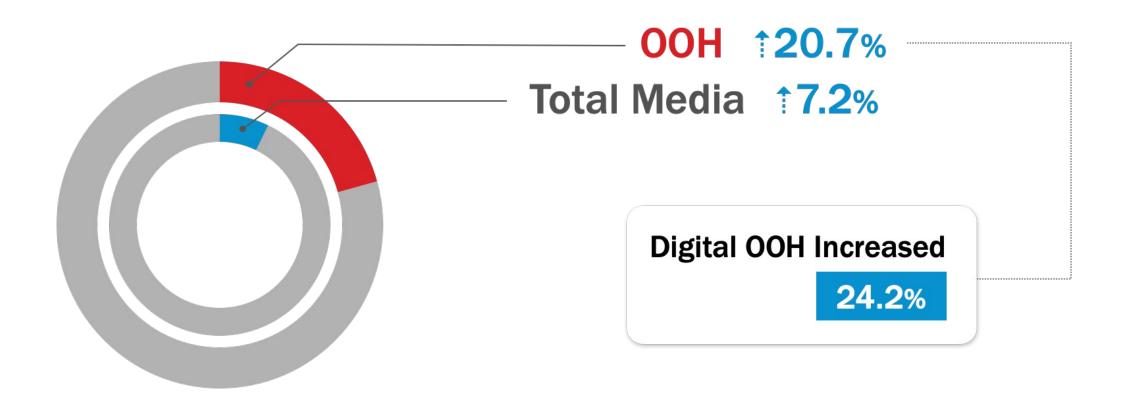
**Shepherding a creative renaissance.** 

**Today for Tomorrow** 

# Industry Growth



#### 2022: OOH Fastest Growing Ad Channel

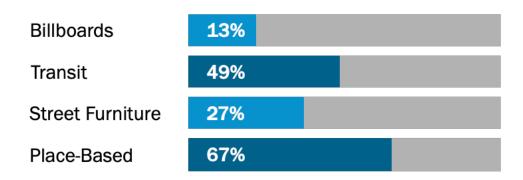


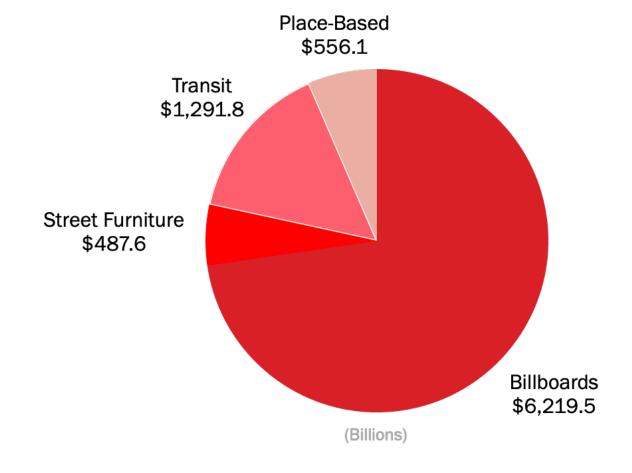
Source: MAGNA



#### **OOH Ad Spend** ? **20.7% to \$8.6 Billion**

#### **Growth Across All Category Formats**





Source: OAAA



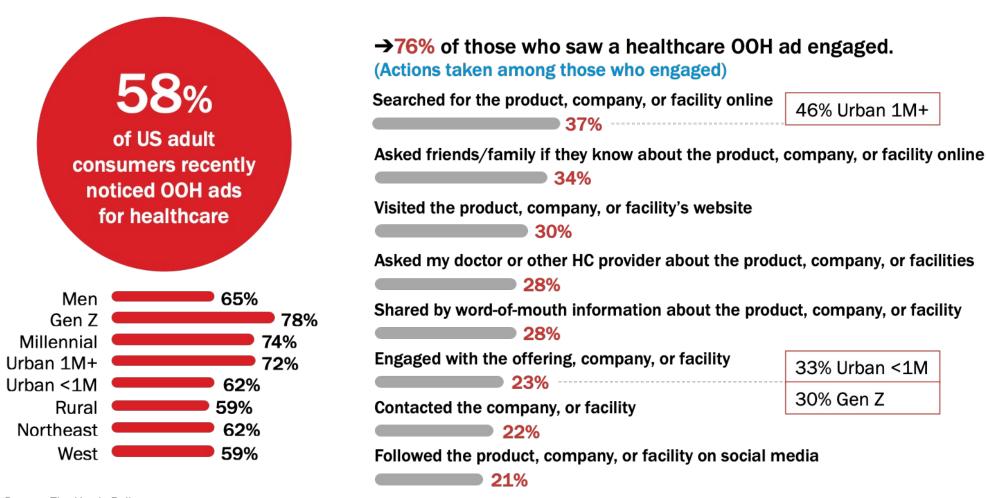
## OOH Ad Spend: Top 10 Product Categories

- 1. Hospitals, Clinics, Medical Centers
- 2. Legal Services
- 3. Quick Serve Restaurants
- 4. Consumer Banking
- Domestic Hotels & Resorts
- 6. Colleges & Universities
- 7. Local Government
- Television & Cable TV
- 9. Food Stores & Supermarkets
- 10. Real Estate Agents, Agency Brokers





#### **#1 00H Product Category: Healthcare**







#### Top 10 00H Advertisers in 2022

















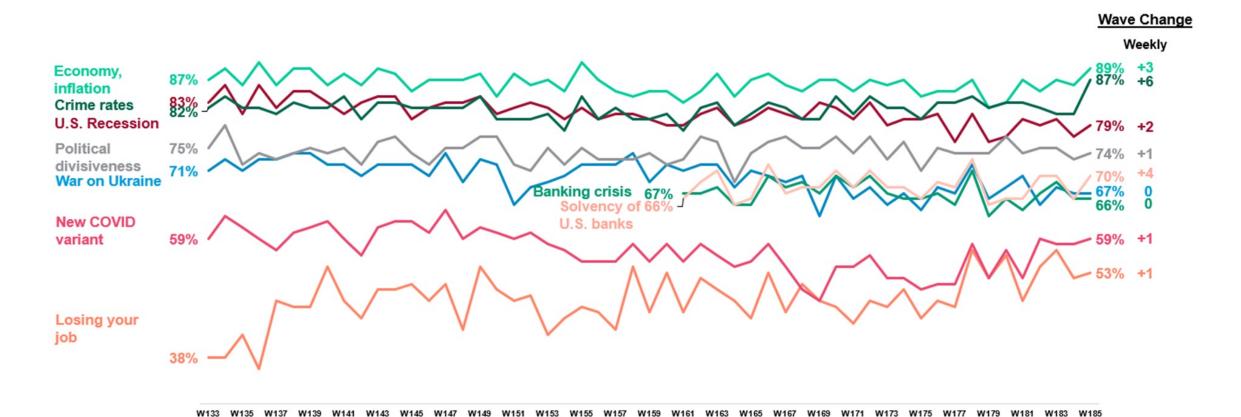




Source: Vivvix



## As COVID Fears Decrease, Inflation & Recession Concerns Remain High

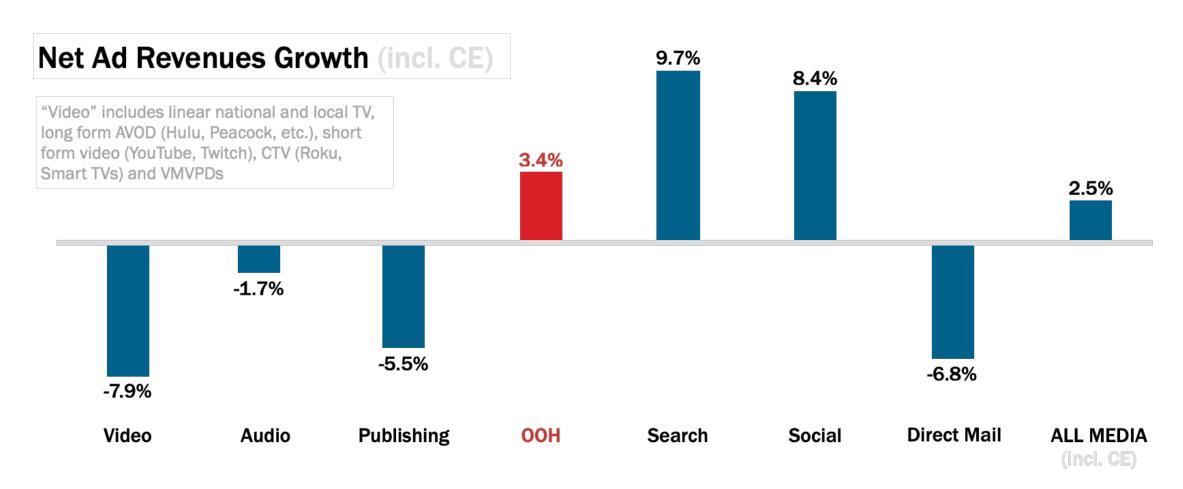


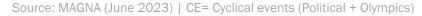
(09/11) (09/25) (10/09) (10/23) (11/06) (11/20) (12/4) (12/18) (01/01) (01/15) (01/19) (02/12) (02/12) (02/12) (03/12) (03/12) (03/12) (04/09) (04/23) (05/07) (05/21) (06/02) (06/18) (07/02) (07/16) (07/30) (08/13) (08/27) (09/10)

Source: Harris Poll America This Week Tracker (2023)



#### 2023 Ad Spend Growth Projections







Research & Insights

# Digital Transformation



#### **Consumer Concerns with Digital Media**



# Consumers are annoyed by ad sponsored digital media content and feeling device fatigue

are annoyed with ads that interrupt viewing, listening, and reading experiences

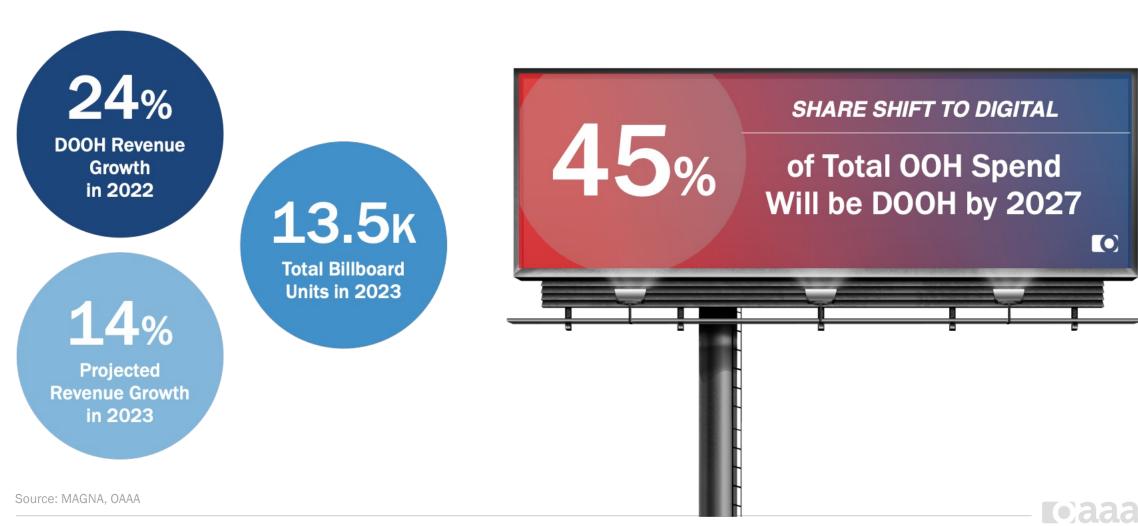
73% are concerned about personal security and data when using online devices

frequently skip online ads due to digital device burnout

are actively trying to spend less time on their phone, computer, or reduce TV viewing



#### Digital: Key Growth Driver for OOH





#### Digital OOH Generates Consumer Engagement

**70**%

of consumers have recently noticed digital billboard ads

**65**%

of viewers took action after seeing digital billboard ads (search, store visit, social media post)

**52**%

of viewers engaged in a mobile device action (website visit, purchase, access discount)



Source: Morning Consult, Nielsen



#### Almost Half Say Contextual OOH Ads Are More Interesting



### Dynamic OOH Ad Content Increases Consumer Interest

Percent who find OOH ads with timely information more interesting than typical ads

US Adults 40%	
Millennials	45%
Bachelor's Degree	45%
Urban Residents	45%
Hispanic Americans	46%
Household Income \$100K+	51%
Adults 30 - 44	51%
Post-Graduate Degree	56%

Source: The Harris Poll



## Programmatic: Significantly Expanding DOOH Opportunities



Source: eMarketer

Omnichannel Demand-Side-Platform integrations into DOOH Supply-Side Platforms continue to grow

#### **Programmatic DOOH in 2023:**

- Projected growth of 48% over 2022
- Projected to be 23% of DOOH

#### **Key Drivers:**

- Shorter lead times
- Greater flexibility
- Aggregated Scale
- Consistent targeting/data





#### **VOOH Attributes & Competitive Advantages**

**Scale**: 750K+ digital screens across malls, gas stations, transit systems, offices and more.

**Reach**: Top 10 VOOH Networks reach 30% more Adults 18-34 than cable and 31% more than broadcast.

**Premium Inventory**: Delivered on high-quality large screens with 100% viewable ads — no "above or below" the fold and no bots.

**Reliable**: Ever-present. No need to turn on, tune in or click. Cannot be delayed, skipped, or blocked.

**Greater Recall**: DOOH generates up to 82% ad recall – higher than all other media channels. More trusted than other digital channels including online, mobile, and social.





Research & Insights

# Audience Journey & Experience



#### **Almost 80% of Workers are Commuting**

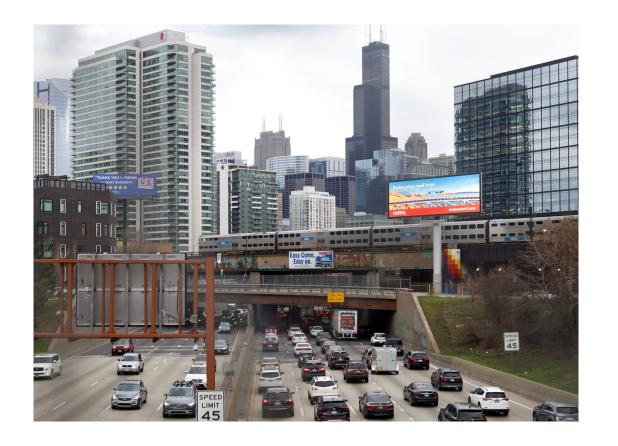


#### **Commuting to Work - US Adults**

77% Commute at least part-time

55% Commute daily

22% Hybrid commute







#### **Transit & Airport Volume Continue to Grow**





#### **US Air Travel**

 Up 17% January - May 2023 vs. same period YOY



#### **Transit Ridership**

- US: Up 23.7% in Q1 2023 vs. Q1 2022
  - Bus Up 21% in Q1 2023 vs. Q1 2022

Source: APTA, US DOT



#### **Consumer Mobility + OOH Reach Drives Ad Notice**



### Consumer Mobility Heightens OOH Ad Exposure

of adults have driven or ridden in a vehicle in the past 30 days

of adults have walked in a town, city, or downtown in the past 30 days

#### OOH's Massive Reach Generates High Consumer Notice

of adults have seen OOH ads in the past 30 days

of adults look at 00H ads all, most or some of the time

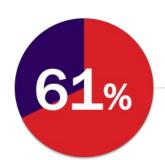
Source: Morning Consult



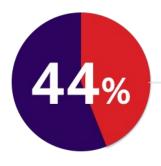
#### **OOH Complements Consumer Experiences**

#### **Engages When Most Likely to Act**

**OOH Ads Evoke High Favorability with Consumers** 



of adults view billboard ads favorably, high than any competitive media



net favorability rating for OOH ads beats digital media, radio, podcasts, streaming audio



Source: Morning Consult



#### Consumers Are Highly Engaged with OOH



#### 85% of Viewers Find OOH Ads Useful

Types of OOH ad messages consumers find most useful:



42% Special offers and promotions

COVID safety and hygiene

29% Awareness of new business/service

25% Advertiser services and business hours

Advertiser website or social media info

Source: The Harris Poll



#### **OOH Creative & Engagement Drivers**



## OOH Ads that Best Capture Attention & Engagement:

feature favorite brand or product

highlight or events local businesses, artists

feature favorite artist, celebrity or influencer

provide access to new product from favorite brand (NFC, QR code, SMS)

Source: The Harris Poll





#### Colorful, Clever and Coherent Makes the Difference

## OOH Ads Most Likely to Engage Consumers:



45% Colorful and vibrant

38% Portrays something clever or funny

36% Simple design, few words, easy to read

Big and bold (e.g., a larger than life mural on a tall building, bus or mobile billboard)

**19**% Evokes an emotional feeling/has a serious tone

**17**% Abstract and creative illustration with no words



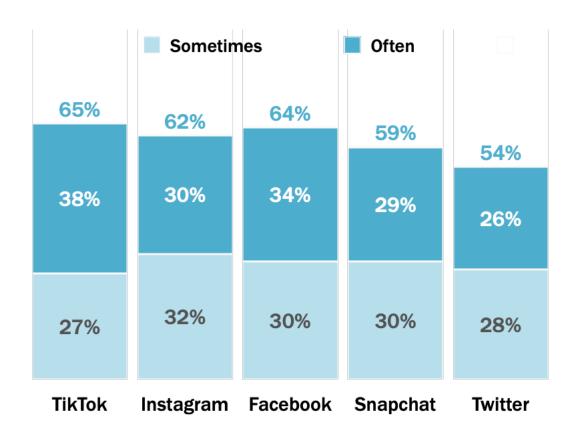




#### Social Media Users Notice OOH Ads Posted on Platforms

How often do you see out of home advertisements reposted on the following social media platforms?

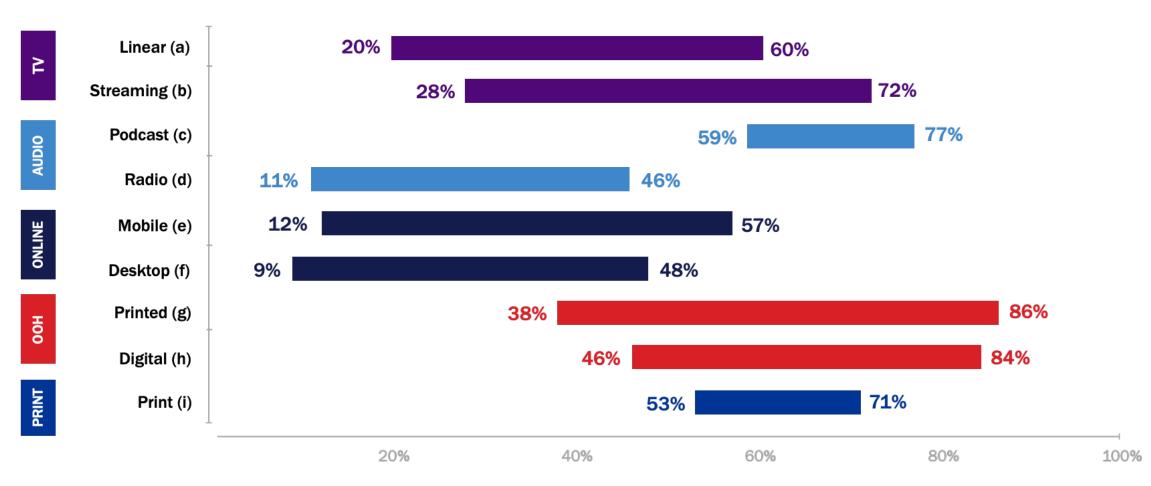




Source: The Harris Poll



#### **OOH Generates Highest Ad Recall**



Source: Solomon Partners



#### **OOH's Valuable Audience**

### Importance of OOH Ad Messages Reflecting Target Audience Identity.

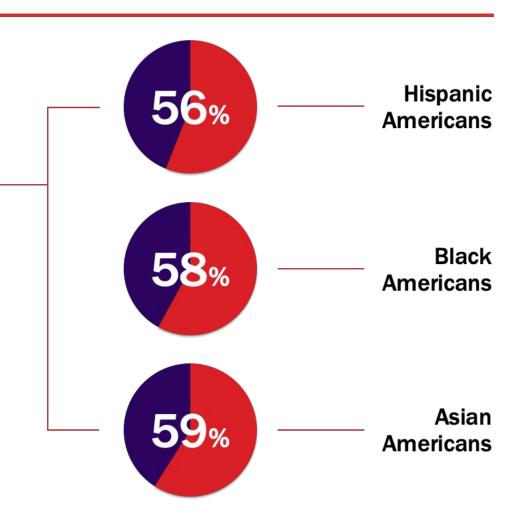
% more likely to notice OOH ads reflecting their cultural identity

OOH viewers are younger and have higher income than the general population

OOH's highest indexing viewers: ages 18 - 44

OOH over-indexes with Asian and Hispanic Americans, and with Black Americans in many OOH formats

Asian, Black, and Hispanic Americans are more likely more likely to notice OOH ads that reflects their cultural identity



Source: The Harris Poll, Morning Consult



#### **OOH Resonates with Multicultural Consumers**

Favorability Toward OOH Advertising Over Indexes with Multicultural Consumers vs. US Adults

Asian Americans	+8%	
Hispanic Americans	+14%	
Black Americans	+20%	

More Likely to Notice OOH Ads with Directions to Stores/Restaurants vs. US Adults

Black Americans	+7%	
Hispanic Americans +17%		
Asian Americans	+27%	6

More Likely to Visit Stores/Restaurants within 30 Minutes of Seeing Directional OOH Ads vs. US Adults

Black Americans	+28%
Hispanic Americans	+28%
Asian Americans	+40%



Source: Morning Consult



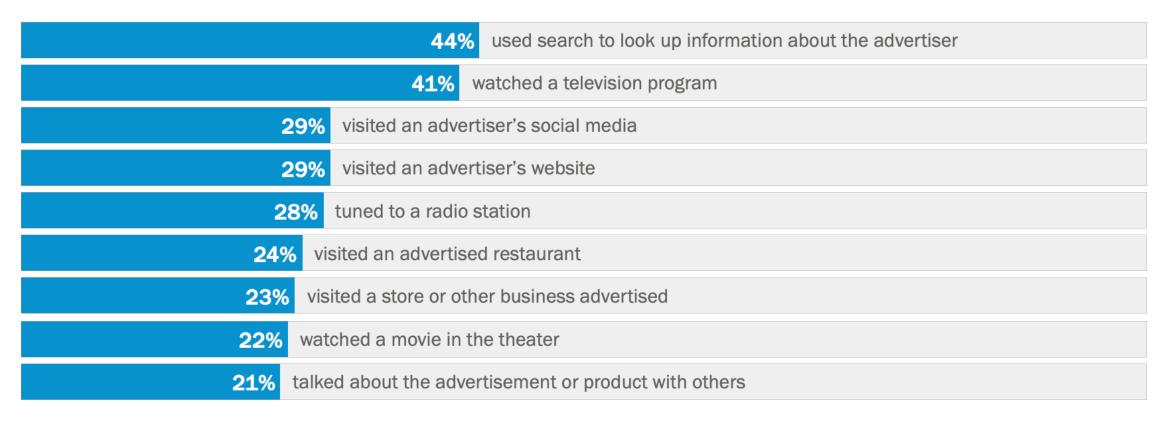
**Research & Insights** 

# OOH Action Outcomes



## Almost Four in Five Act Following Recent OOH Ad Exposure

## 78% of US adults took an action after recently seeing an OOH ad including:

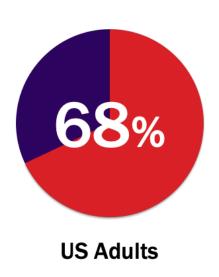


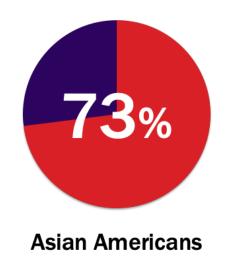
Source: Morning Consult

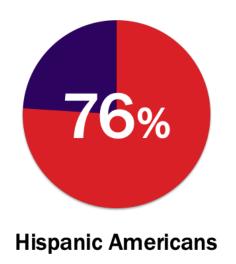


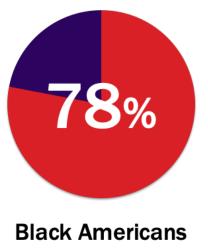
## **OOH Influences Consumer Purchase Decisions**

Almost ~70%+ Notice OOH Ads on Their Way to In-Store Shopping









Source: Morning Consult



## **OOH Influences Consumer Purchase Decisions**



## Almost Half Say OOH Ads Impact In-Store Purchase Decisions

US Adults	42%
Adults 18-29	45%
Men	48%
HHI \$100K+	50%
Bachelor's Degree	50%
<b>Adults 30-44</b>	51%
Hispanic Americans	51%
Post-Graduate Degree	54%
<b>Black Americans</b>	57%







## **OOH Primes Mobile Activation**







**76**%

of US adults took an action on their mobile device after recently seeing an ad including:

51% used search to look up information about the advertiser

43% made an online purchase

33% visited an advertiser's website

31% accessed a coupon, discount code, or other info using QR code, tap or SMS/text

26% downloaded or used an app shown in the ad

Source: Morning Consult





## **OOH Most Efficient at Driving Online Activation**

#### **Top Efficiencies - OOH Ads Prompted Consumers to Take Action:**

**41%** used a search engine

33% visited a website

21% posted in social media

19% downloaded an app

33% searched social media

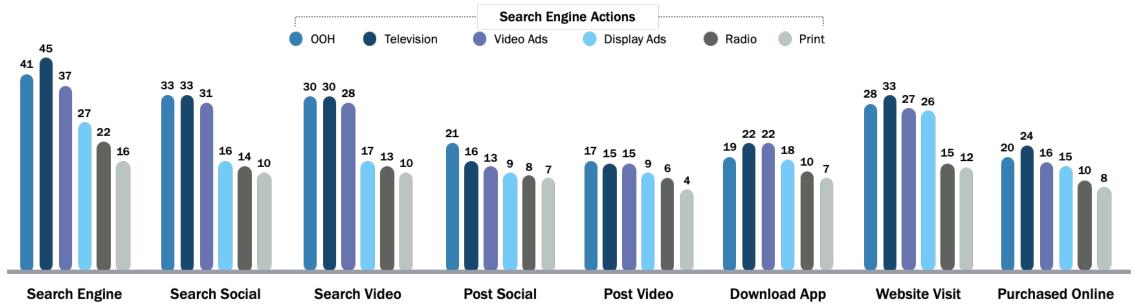
**30%** searched for video

20% made an online purchase

18% posted a video

Interpreting Survey Chart Results | Within the past six months, 41% of US adults used a search engine to look up information after seeing an out of home ad.

Methodology: Conducted online between March 3 and 31, 2022, among a representative sample of 1,580 US residents aged 16-64. Ad spend data supplied by MAGNA | Source: OAAA, Comscore





## OOH Ads Amplify All Media Plans



## **OOH Key Product Category Ads Most Relevant to Consumers**



#### **Consumers Rate a Wide Variety of OOH Product Ads as Most Relevant**

Source: The Harris Poll



**63**% Retail

**54**%

**Consumer Tech** 



**62**%

Fast Food

**Beverages** 

**52**%

**Automotive** 



60% Food &

<u> 음</u> 43% Insurance



**55**%

**Health Services** 

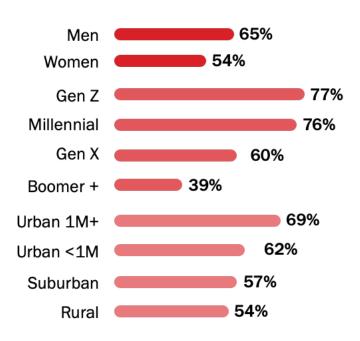
43%

**Financial Services** 

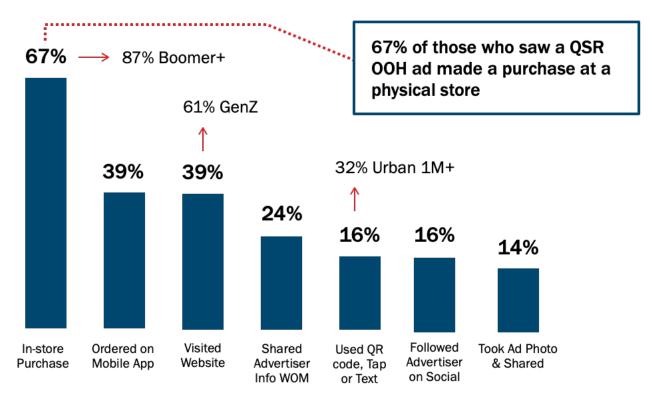
## **OOH Reaches QSR Consumers** → **Drives Sales**

## 6 in 10 Recall Seeing OOH QSR Ads Recently

(Especially Younger & Urban Americans)



#### OOH QSR Ads Engaged Almost 9 in 10 Recent Viewers



Source: The Harris Poll



## OOH Automotive Ads Generate Consumer Notice & Action



### OOH Automotive Ads Generate Attention

Consumers who recently noticed an OOH automotive ad:

of consumers in cities of 1M+ in size

**50%** of Gen Z

49% of men and Millennials

38% of adult consumers

#### **OOH Automotive Ads Drive Activation**

Among those consumers who recently noticed an OOH automotive ad:

43%	took an action after seeing the ad
38%	visited the dealer or brand website
38%	did online research about the dealer or brand
30%	shared information by word of mouth
23%	visited the dealer/brand showroom
21%	followed the dealer or brand on social media
20%	called the dealership
19%	purchased a vehicle
17%	leased a vehicle

Source: The Harris Poll



## **OOH Measurement: Performance & Audience**



**Borrell 2023 Local Ad Survey** 

43% of agencies named OOH as medium of

66%

of marketers believe optimizing the media mix is the best way to maximize absolute ROI

Source: Vivvix





Modeling Out of Home Media

**Best Practices for** Marketing Mix and Attribution Models

October 2021

#### roduction

uring the in-market performance of Out of Home media (OOH) exposures on tplace outcomes offers a few unique challenges. It is also subject to the same ements as modeling other media. Both buyers and sellers of OOH are best d by models and data that are accurate and actionable. This guide sets out a few principles that, if observed in practice, will help both parties achieve those ends.

#### OH Data Inputs for Marketing Mix Models

accurate and precise data inputs enable model outputs that are accurate and precise. More granular inputs enable more granular models and more actionable insights. These two universal principles translate into the following best practices for OOH.

**Digital Evolution** 

# Unlock 00H Transformation







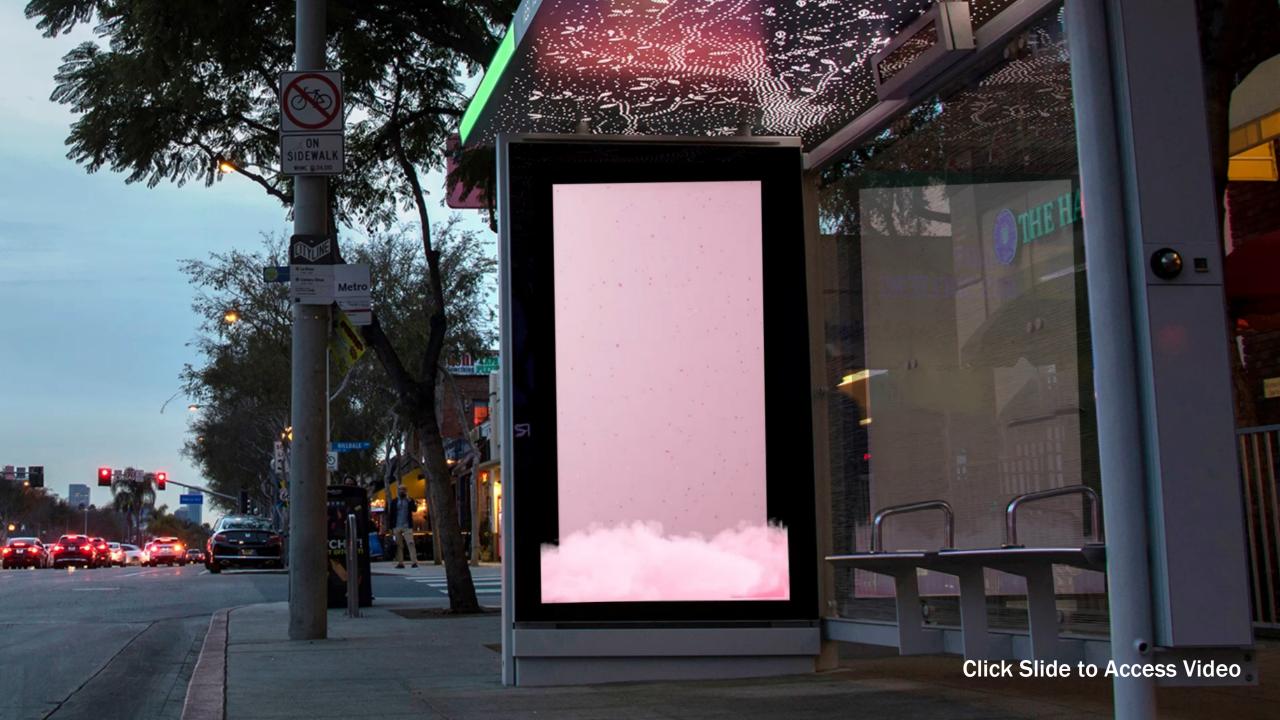




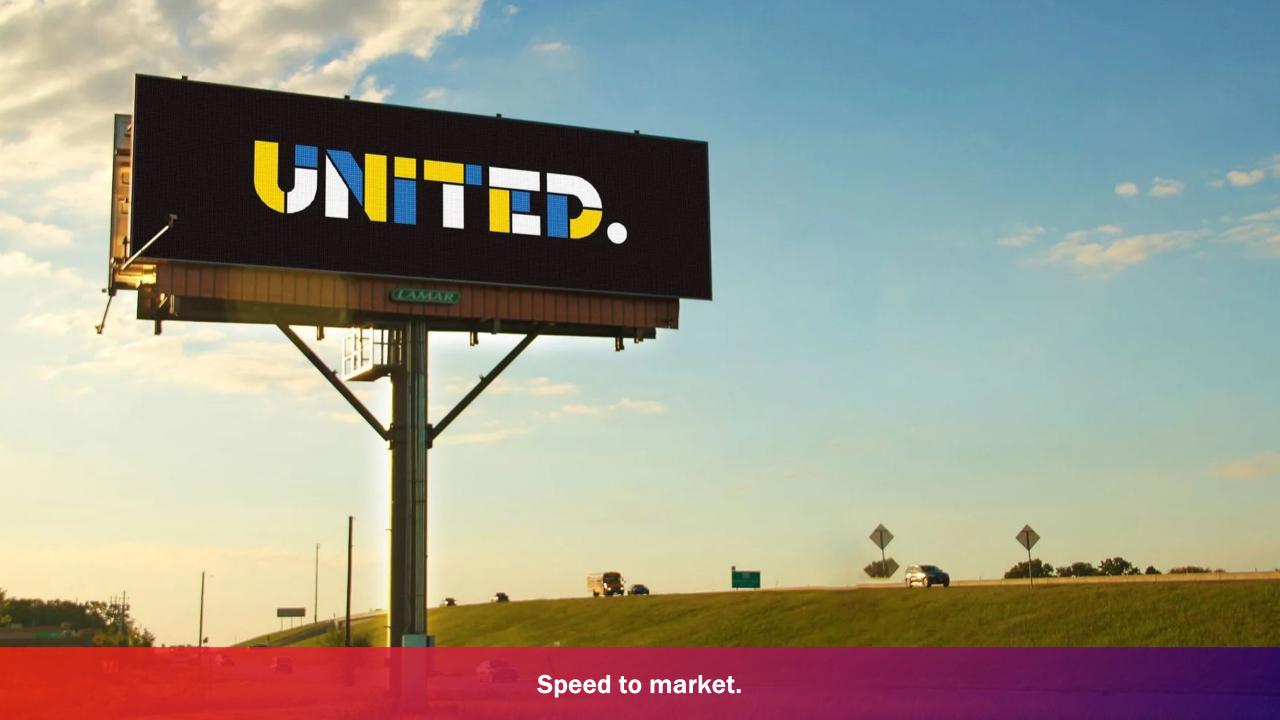
















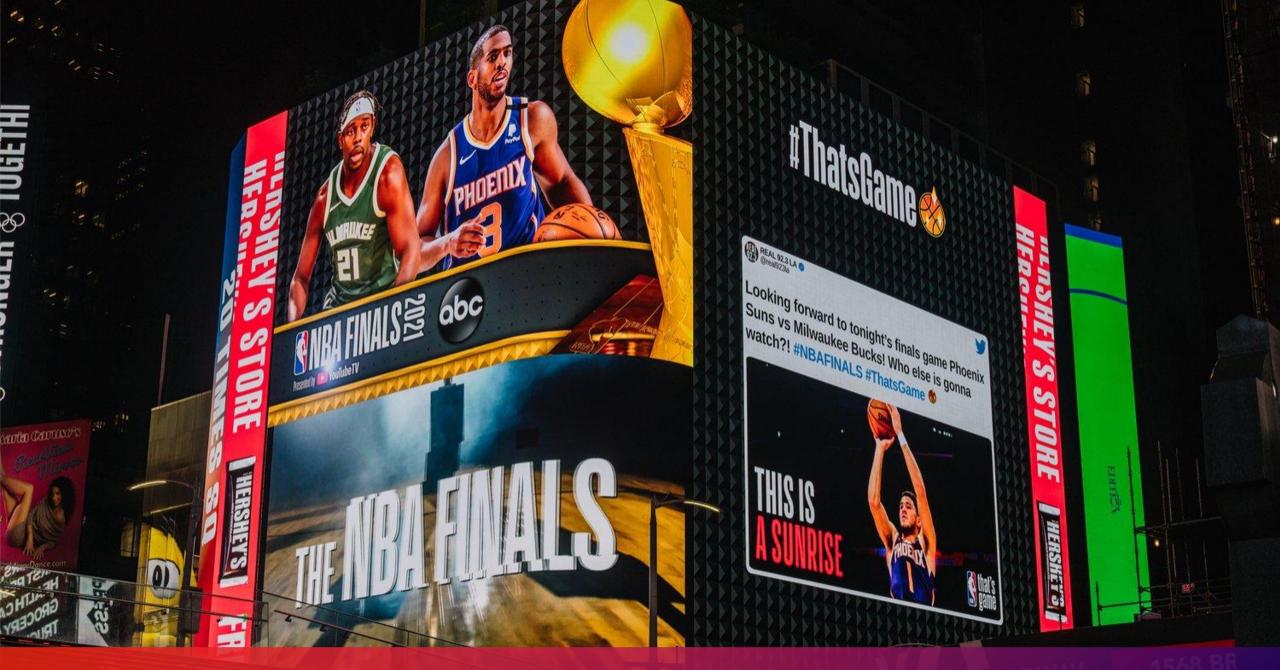




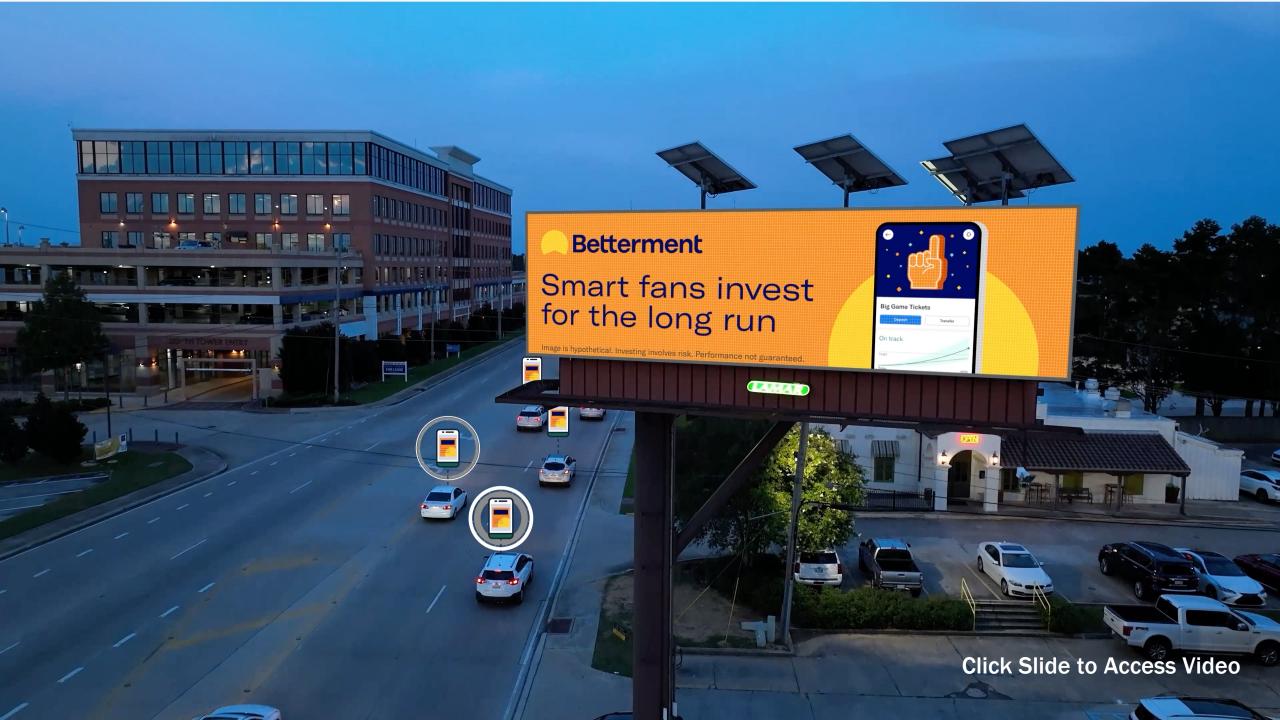


**Enhanced consumer engagements.** 





Leveraging data & seamless integration.





OOH increases reach by as much as 340% when added to a mobile or web campaign.



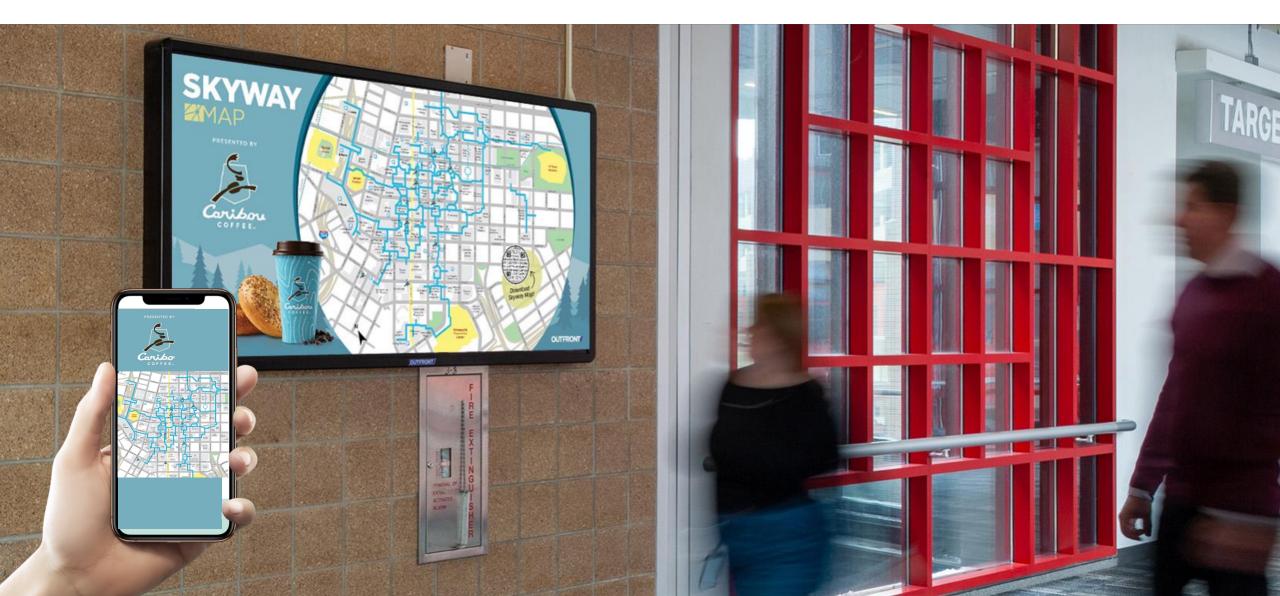
OOH lifts foot traffic by an average of 68% when combined with social media messaging.



OOH drives 4X more online activity per ad dollar spent than TV, radio, and print.



**41% of adults used search** after exposure to an Out of Home ad.



## Streshdirect. + MOMENTS by OUTFRONT/





**Meeting marketers' needs.** 

### UGG



#### Case Study



#### **Performance Highlights**

#### **APPROACH**

Weather Triggers

Creative Strategy

Device ID Passback

#### CONSUMER JOURNEY



Through the use of Vistar's programmatic technology, the DOOH campaign was seen by their target audience when they were more likely to be in-market for rain products.

#### Campaign Summary

UGG, a well-known shoe brand, collaborated with Jellyfish and Vistar Media to generate attention, interest, and purchase intent, for their latest collection suitable for any weather.

#### **STRATEGY**

By leveraging Vistar's programmatic technology and Lamar's DOOH inventory, the campaign reached diverse DOOH venues like taxis, urban panels, and billboards. Vistar's partnership with IBM Watson Advertising enabled weather-triggered messaging for targeted DOOH media display during rainy conditions. UGG enhanced the campaign with a series of impactful creatives featuring renowned celebrities. To retarget exposed consumers, UGG employed device ID passback and their omnichannel DSP, DV360, across multiple media channels to re-engage individuals on their path to purchase.

#### **TAKEAWAY**

UGG's DOOH campaign effectively used location and weather-based targeting, resulting in increased consumer awareness and purchase intent.

+7% Lift in Awareness

+6% Lift in Consideration

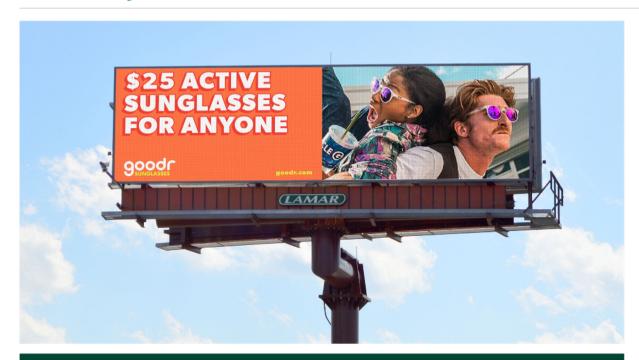
+6% Lift in Purchase Intent





### **GOODR + LAMAR**

#### **Case Study**



#### **CAMPAIGN SUMMARY**

**OBJECTIVE** The unique sunglass company, goodr, sought to increase awareness, consideration, and purchase intent of goodr sunglasses across 13 markets with a heavy focus in Atlanta, Chicago, Nashville, Philadelphia, and Orlando.

**STRATEGY** With the intent of impacting potential customers, goodr leveraged the power of programmatic and strategically launched their first nationwide DOOH campaign using Lamar screens. The brand used bright and bold creative messaging that focused on its main

selling points. In addition to geo-targeting select markets, goodr used dayparting technology to reach their consumers during high-impact hours. A brand lift study was conducted to understand the impact of exposure to OOH in relation to brand affinity.

**TAKEAWAY** The combination of programmatic data and activation across Lamar's DOOH inventory proved highly effective, driving a greater lift than other retailers across key metrics.

#### **PERFORMANCE HIGHLIGHTS**

#### **APPROACH**



Utilized dayparting technology to exclusively activate media between 5 AM = 10 PM



Activated programmatically on Lamar DOOH across 13 unique Tier One DMAs in the US



#### **CONSUMER JOURNEY**











#### **IMPACT**



-11% LIFT IN AWARENESS



+18% LIFT IN CONSIDERATION



+23% LIFT IN PURCHASE INTENT

VISTARMEDIA





**Consumer Connections** 

# Unlock OOH Journeys



### OOH reaches consumers

Drive

Fly

Walk

Ride

Shop





















## Brands must become an indispensable part of consumers' lives—how they

live, eat, shop, work, & play



OOH is more relevant than ever

Providing...

Creative storytelling at scale

Expanded reach

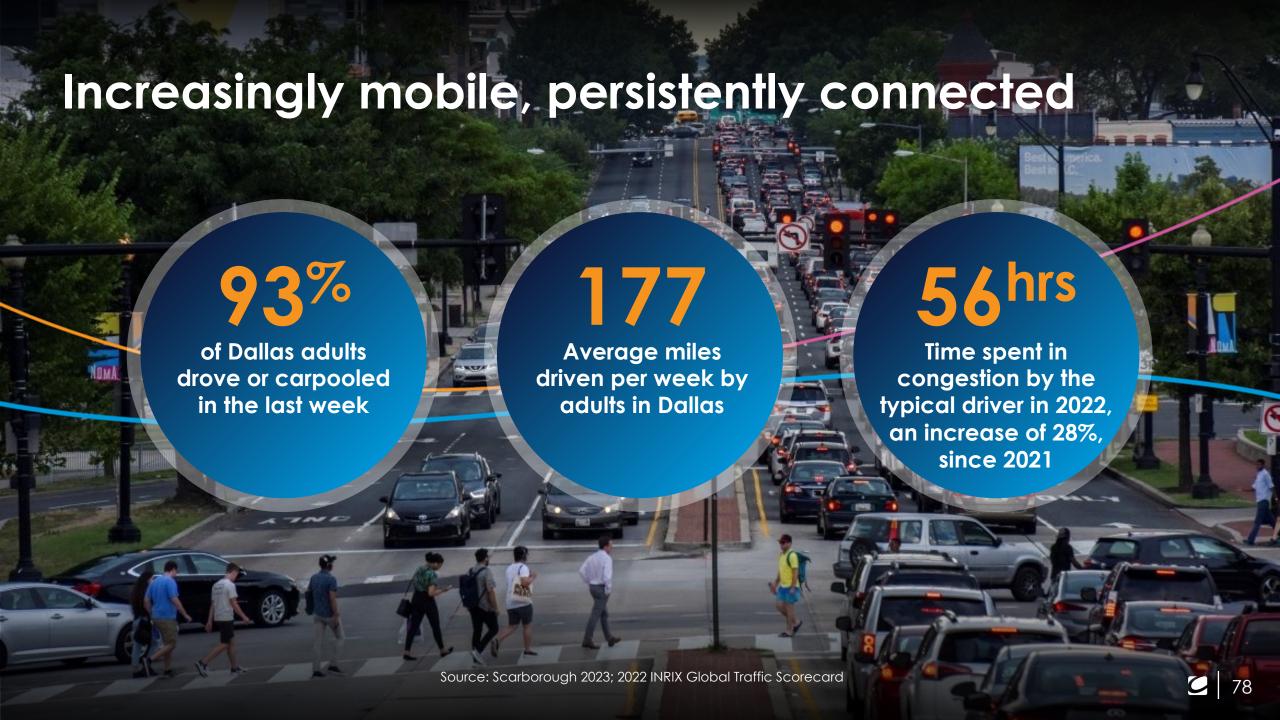
Measured impact on business results

 OOH drives better digital media performance

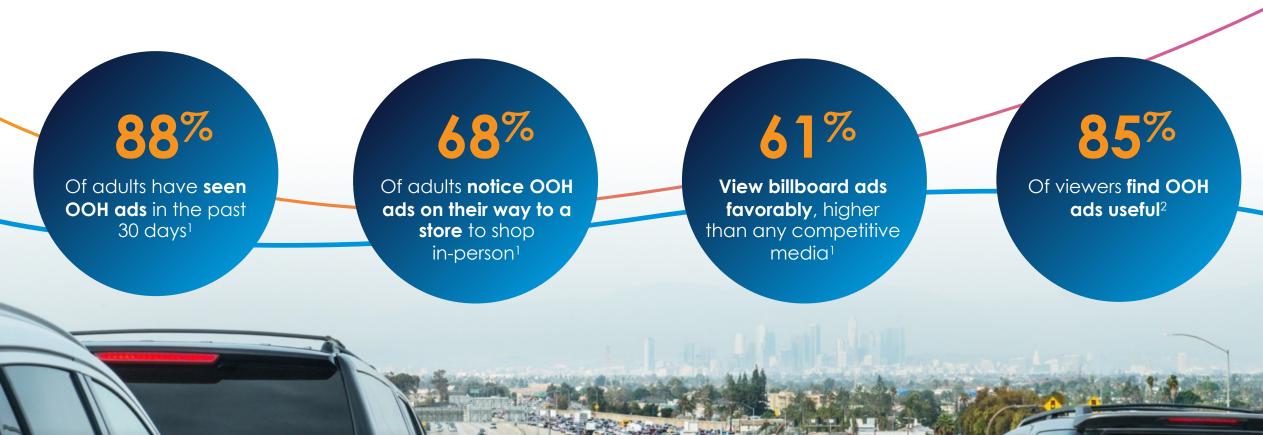
Without the challenges of digital media







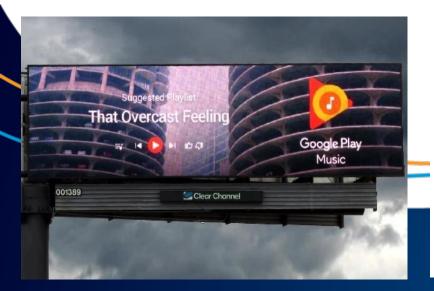
## OOH ads are garnering more attention & favorability



Source: 1. OAAA, Morning Consult, 2023; 2. OAAA, The Harris Poll, 2022

## DOOH dynamic content capabilities

**Conditional Triggers** 



**Live Updates** 



Social Integration



## Conditional triggers



## Live updates



## Social updates



Consumers are in control

They want advertising to be meaningful, relevant & unintrusive to their experience

**78**%

Are annoyed with ads that interrupt their viewing, listening and reading experiences



**73**%

are concerned about personal security and data when using online devices



68%

Frequently **skip online ads** due to digital device burnout



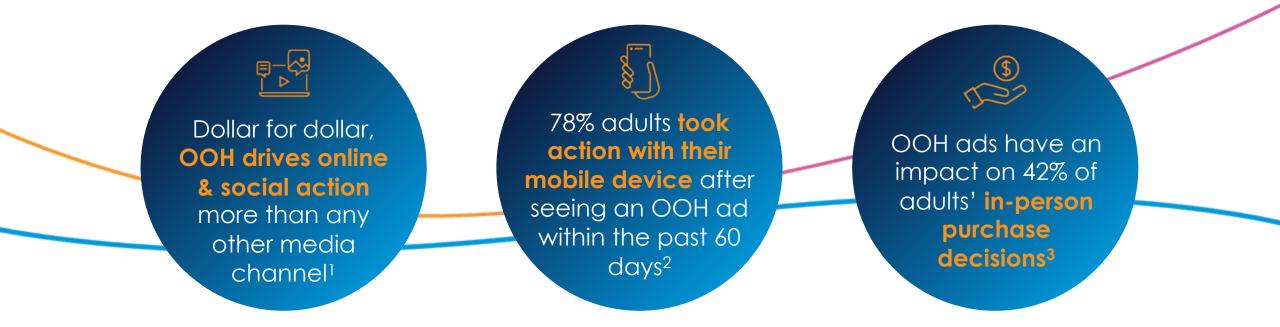
43%

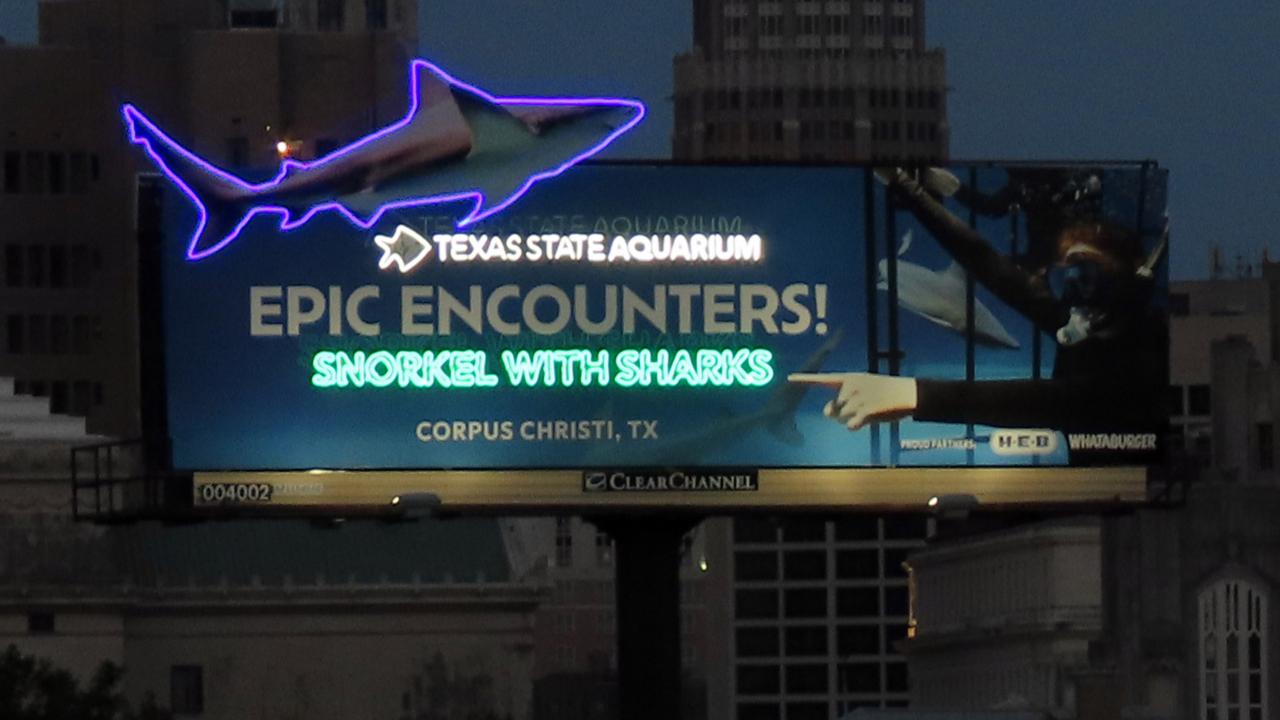
are actively trying to **spend less time** on the phone, computer, or reduce TV viewing





### OOH drives digital & in-person behavior





# Platforms leveraging data and analytics









smartscout

VISTARMEDIA

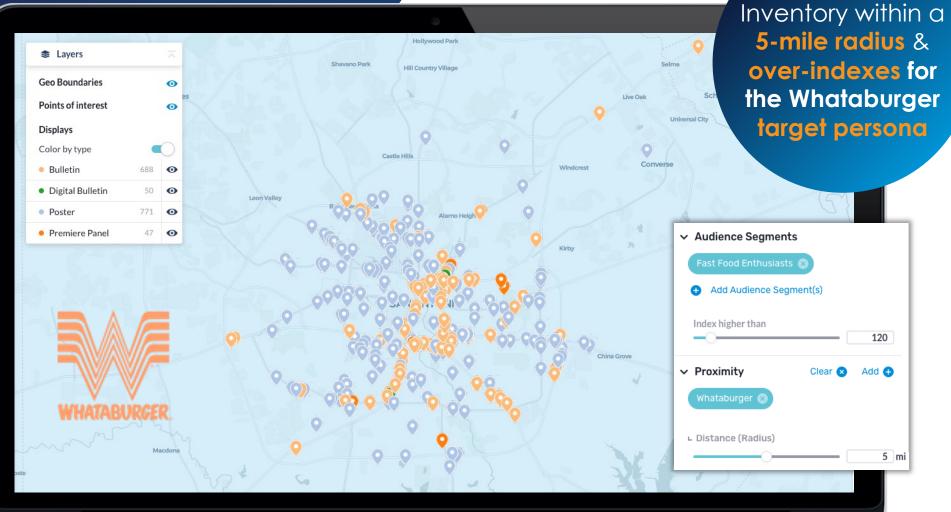




### Proximity scenario Inventory within a 5-mile radius of Layers **Geo Boundaries** Points of interest Displays WHATABURGER Color by type locations Digital Bulletin 50 💿 Poster 771 💿 Premiere Panel

#### Demo/behavioral scenario Inventory that over-indexes for Hollywood Park Layers the Whataburger Hill Country Village Geo Boundaries target persona Points of interest Universal City Displays Color by type Bulletin Digital Bulletin 50 💿 Poster 771 💿 New Audience Segment(s) 47 💿 Premiere Panel ← Back to Audience Segments Save Audience Segment(s) If you have selected multiple audience segments within this group, this group will be treated with an OR statement. OR statements are beneficial to creating scalable audience-driven media plans, because a board must qualify under just one of these segments instead of them all. . I Prefer Fast Food to Home Cooking 🔮

Proximity + demo/behavioral scenario



## Amplify reach & engagement with mobile retargeting

#### **OOH retargeting**



Geofence billboards to reinforce messaging amongst exposed OOH audiences

#### **Location targeting**



Reach qualified consumers visiting business locations, competitors or other points of interest

#### **Audience targeting**

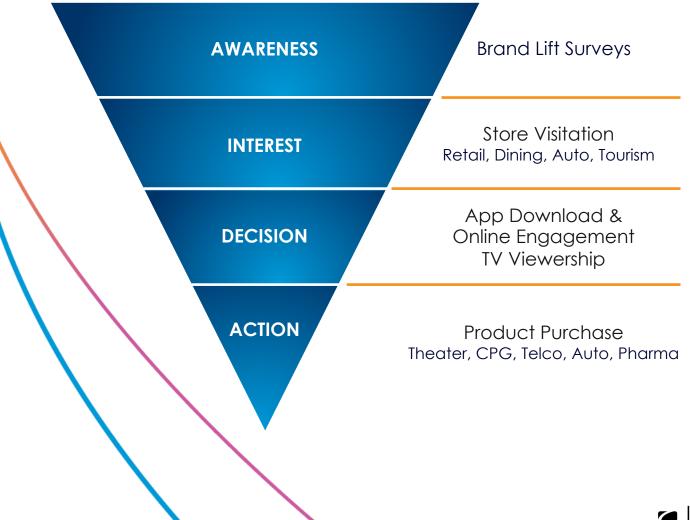


**Enhance exposure** amongst desirable audience segments and market areas

## **Attribution** solutions for a variety of objectives

#### **Measure OOH impact** on a wide variety of key marketing goals ranging from

broad brand impact to specific product purchase.



## Data Clean Rooms

- Enable collaboration against multiple datasets
- Leverage client's 1-party data
- Planning measurement optimization



# Understanding OOH's impact in the media mix



AUDIENCE LOCATION MEASUREMENT

### OOH drives local customers to QSR chain



#### **OBJECTIVE**

Attract new customers from local neighborhoods across Dallas-Ft. Worth to a new-to-market fast casual chain.

#### SOLUTION

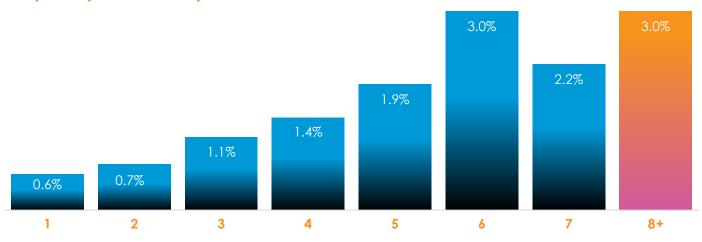
Launch an OOH campaign in proximity to restaurant locations and leverage a mix of printed and digital inventory to drive impressions and store traffic.

The OOH campaign drove a significant number of visits from locals to their neighborhood locations, leading over one-quarter of them to visit within three days of seeing the billboard ad.



#### Visitation rate by

frequency of OOH exposure





## DOOH drives online engagement for Twitch



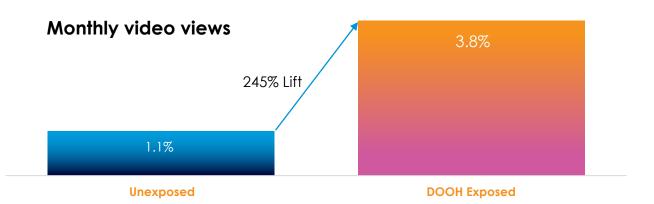
#### **OBJECTIVE**

Increase online engagement for Twitch's Streamer Bowl event across NFL markets.

#### SOLUTION

Combine hand-selected DOOH through direct buying with an efficient programmatic plan that offers scale and reaches football fans and gamers that were matched to their Twitch IDs via RADARSync.

The targeted, combined direct + programmatic DOOH campaign delivered significant lifts in monthly video views, monthly active users and hours watched for Twitch's Streamer Bowl event. It was also recognized for Best Use of Programmatic by Adweek and won a Mediapost OMMA award.







Source: Twitch, February 2021



**Captivating Consumers** 

# Unlock OOH Experiences







## 91%

of consumers reported that they would be more inclined to purchase a brand's product or service after participating in a brand activation or experience.

EventTrack

## 78%

of millennials prefer spending money on experiences rather than material possessions.

Eventbrite













## **San Francisco**











+33%

Lift in likelihood to place a first time order.

+43%

More likely to order multiple times compared to the unexposed control group.







































## **Showcase Local Flavor**

These components identify a landmark and community, create awareness, and celebrate culture.











## 88%

of adults say it's important for a business to have both in-store and online purchase options.

Momentive

"Better shopping experiences drive purchases."











Center, and Broome Street for the next few weekends. Tag someone who needs to see it ##Partner #NYbucketlist #katespadeny #nextstopkatespadeny



hamptonhive omg love it

1d Reply

Saw it going



kiariladyboss

18.9K Followers

Spring approaching?

View all 106 comments

kiariladyboss #ad Are you ready to celebrate life and

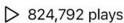
Then you can't miss "next stop: kate spade new... more

00









 $\square$ newyorkbucketlist · 3-12 Kate Spade New York's Spring Campaign Encourages Consumers to Find Joy in **Everyday Moments** 

The campaign will run across digital and physical touch points, including subway station takeovers in New York.

By LISA LOCKWOOD [ MARCH 9, 2022, 12:01AM

## **ADWEEK**

**Kate Spade's Spring Campaign Reminds Us to Celebrate Everyday Moments** 



















Unleash the Renaissance

## Unlock OOH Creativity

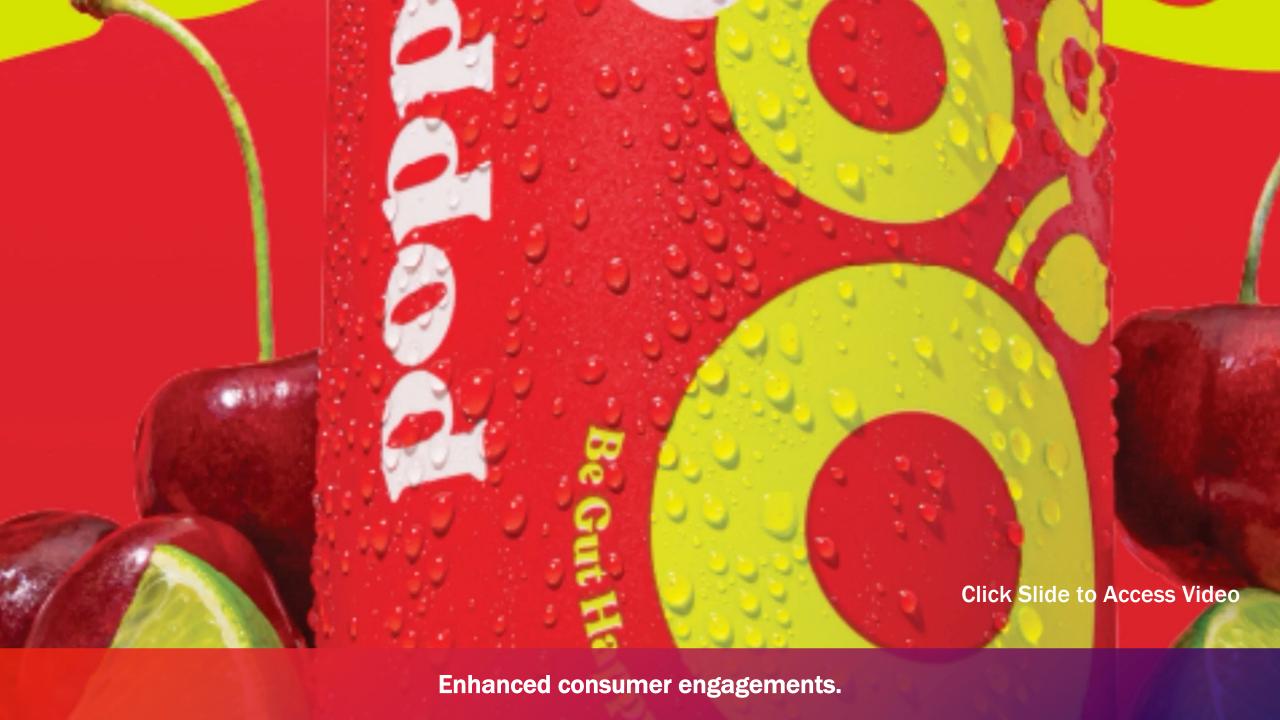
OUTFRONT/





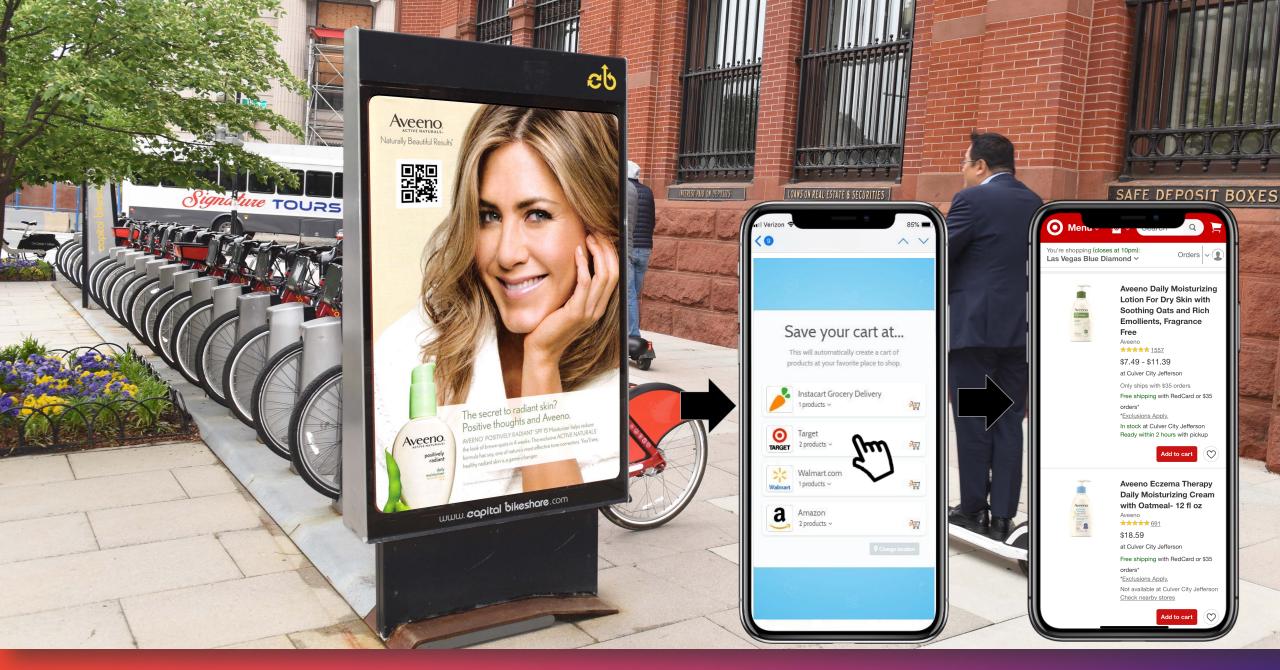


Iconic landmark.









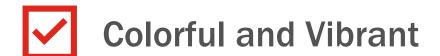


Digital public service announcements.



So, what's the recipe?







Simple Design









High contrast with clear focus.



Meet the moment.









Breakthrough!





